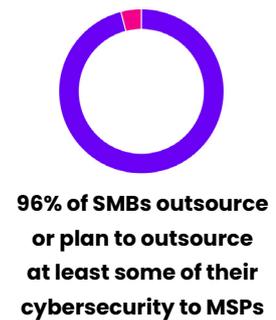
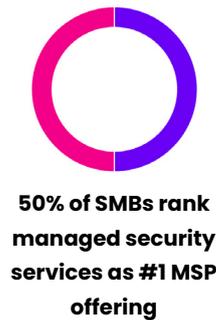


MSP Response

Multi-tenant incident response for MSPs

Your clients' security is your top priority, but managing cybersecurity for a range of clients is time-consuming and full of complexity. MSP Response provides unified threat management and incident response capabilities in a cross-tenant dashboard, enabling MSPs to build a robust managed security services offering with Vade for M365.

Of the top issues that keep MSPs awake at night, cybersecurity ranks first. But cybersecurity is more than an unavoidable risk: it's a business opportunity. Fifty percent of SMBs say managed security services is the most important MSP offering, and 96% of SMBs currently outsource or plan to outsource at least some of their cybersecurity to MSPs.¹ Together, these findings show that MSPs are in the market for cybersecurity solutions that both protect their clients and enable them to provide managed security services.



Many cybersecurity solutions, however, are standalone. This requires MSPs to purchase additional solutions to create new offerings and hire IT staff that can develop and maintain expertise in multiple solutions. With the average MSP boasting only one to five employees, this simply is not feasible.

Email security is the sixth most popular cybersecurity offering among SMBs, but email is also the top vector for cyberattacks. If a cybersecurity threat emerges because of a malicious email, MSPs need to investigate and respond across their client base. They need a solution that allows them to do both from a single location.

KEY FEATURES

- 
Deliver managed security services from a single dashboard
 Manage all your Vade for M365 tenants and provide incident response services from a unified dashboard in the Vade Partner Portal.
- 
Remediate emails across your client base
 Cross-tenant email logs provide an aggregate view of all your clients' email logs in a single location, allowing you to locate and remediate threats across Vade for M365 tenants.
- 
Manage user-reported emails
 Emails reported as Phishing or Junk via the Outlook add-in are aggregated in MSP Response, enabling admins to remediate cross-tenant incidents in bulk from a central location.

BENEFITS

- 
Build a scalable managed security service with a single solution.
- 
Reduce time to respond to innovative, emerging threats.
- 
Get a holistic view of cybersecurity across your client base in a single location.
- 
Free up valuable IT resources with a low-touch solution.
- 
No additional tools or add-ons to install.
- 
Fully integrated in the Partner Portal, without additional fees.*

**Partner Access must be activated.*

¹ Vanson Bourne. *The Time for MSPs is Now: SMB Cybersecurity Landscape Report 2022.*

MSP Response centralizes your Vade for M365 tenants in a unified dashboard in the Vade Partner Portal, your home for client onboarding and management. A global managed security solution for your Vade clients, MSP Response features a simplified interface that includes critical email log data, user-reported emails, and one-click remediation capabilities.

Email Logs

Share your insights on Vade to get a \$15 Visa.com gift card! [Review Now](#)

0 0/7 0

Clara.Pinel@vades...

vade
PARTNER PORTAL

Home

Distributors

Partners

Clients & Licences

Managed Security

Emails

Remediation

Reported emails

Products

Ressources

Developers

Emails (5)

ID = bs6788t8h3ebdrp1r9jg [Filters](#) Last 90 days

Real-time log mode

[Export to CSV](#) [Remediate](#)

5 results

DATE & TIME	CLIENTS	FROM	TO	SUBJECT	RESPONSE	STATUS	ACTION	DETAILS
23/09/2022 3:12 AM	Sterling Cooper Ltd.	michelle.rivera@bec...	tanya.hill@serlingcoo...	I just walked on the ...		Legitimate	No action	link dots
23/09/2022 3:12 AM	Lefthorium LLC.	michelle.rivera@bec...	bill.sanders@lefthoriu...	That class was so hard...		Legitimate	No action	link dots
23/09/2022 3:12 AM	Gryzzl Co.	michelle.rivera@bec...	willie.jennings@gryzzl...	Is this big enough for...		Legitimate	Moved	link dots
23/09/2022						Legitimate	Moved	link dots

Cross-tenant email logs

Your clients' email logs reveal a wealth of information about the threats transiting through their networks. MSP Response brings all your Vade for M365 email logs into the Partner Portal, providing an aggregate view of client email logs. With the cross-tenant search, you can drill down into your clients' email logs to identify threats across client tenants.

You can also filter results by sender, recipient, subject line, threat status, action, and remediation. Filtering enables you to narrow your search to specific criteria to quickly identify emerging and known cybersecurity threats.

Reported emails

Reported emails provides an aggregate, cross-tenant view of user-reported emails in a single dashboard in Vade Partner Portal, improving your clients' security posture and saving MSP's considerable time and IT resources. Admins can quickly triage and remediate user reported emails and similar, unreported emails, as well as configure alerts for reported emails.

One-click remediation

One-click remediation in MSP Response enables MSPs to instantly remove malicious emails across tenants. For example, if you identify a threat in one of your clients' email logs, you can use the cross-tenant search to determine if the email was delivered to your other clients. You can then remediate all instances of that email across your client base with a single click.

About Vade

- 1.4+ billion mailboxes protected
- 100 billion emails analyzed / day
- 3,400+ partners
- 95% renewal rate
- 17 AI patents

Learn more

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